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| <b>Empresa</b>                         | <b>Airbus Helicopters</b>  |
| <b>Denominación del puesto</b>         | DIGITAL CAMPUS - IAM IT Operation and Service Manager  |
| <b>Funciones / tareas</b>              | <p><b>YOUR CHALLENGES</b></p> <p>The role of an Identity and Access Management IT operator is to work with IM Airbus Helicopters organization. Your job will be split in 4 main domains of activities: Support, Automation, Reporting and CyberIAM. You will perform these 4 domains of activities for the Mother Company mainly, but you could also cover Customer Center.</p> <p>It will lead to the delivery of the following IM services:</p> <p>Monitors scheduled jobs on IAM platforms, notifies in case of issues and resolves incidents in case of</p> <p>Communicates improvement, updates and obsolescence management of products to the Customer Centers local IT.</p> <p>Performs the ITIL based support processes that include incident, problem, change, configuration, and event management.</p> <p>Analyses error messages, diagnoses system failures and takes corrective action in order to ensure continuity of operations, escalating to other technical teams and vendors as needed.</p> <p>Perform the daily check (anticipation), perform the troubleshooting, and propose, follow and perform improvement on known process like accounts lifecycle</p> <p>Perform and maintain scripting; develop and maintain the automated tasks.</p> <p>Perform the daily request, perform the troubleshooting on Analytics Dashboard dedicated to the targeted Customer Center, and Mother Company.</p> |
| <b>Número de puestos ofertados</b>     | 1  |
| <b>Ubicación del puesto</b>            | Albacete   |
| <b>Tipo de jornada</b>                 | Completa   |
| <b>Horario</b>                         | Sin especificar  |
| <b>Retribución</b>                     | Sin especificar  |
| <b>Tipo de contrato</b>                | Indefinido   |
| <b>Fecha estimada de incorporación</b> | Sin definir  |
| <b>Estudios requeridos</b>             | Master's degree level (or equivalent) in Information Technology or related field   |
| <b>Experiencia previa</b>              | Junior   |
| <b>Conocimientos de idiomas</b>        | Inglés, Valorable francés  |
| <b>Conocimientos de informática</b>    | Knowledge on programming languages such as Powershell and CSharp.  |
| <b>Otros requisitos</b>                | knowledge or experience with Identity Lifecycle, User Provisioning, Directory Services, Password Management, Single Sign-On (SSO), Audit & Compliance, Identity Governance, and Role Management Knowledge of modern authentication & authorization concepts/protocols or appetite for acquiring these technical knowledge.   |
| <b>Instrucciones para el candidato</b> | Apuntarse a la oferta a través de nuestra web:<br><a href="https://www.airbus.com/en/careers">https://www.airbus.com/en/careers</a>  |