

<b>Empresa</b>	<b>Airbus Helicopters</b>
<b>Denominación del puesto</b>	DIGITAL CAMPUS - IAM IT Operation and Service Manager Junior +
<b>Funciones / tareas</b>	<p><b>YOUR CHALLENGES:</b></p> <p>The role of an Identity and Access Management IT operator is to work with IM Airbus Helicopters organization. Your job will be split in 4 main domains of activities: Support, Automation, Reporting and CyberIAM. You will perform these 4 domains of activities for the Customer Center mainly, but you could also cover Mother Company.</p> <p>It will lead to the delivery of the following IM services:</p> <p>Monitors scheduled jobs on IAM platforms, notifies in case of issues and resolves incidents in case of</p> <p>Communicates improvement, updates and obsolescence management of products to the Customer Centers local IT.</p> <p>Performs the ITIL based support processes that include incident, problem, change, configuration, and event management.</p> <p>Analyses error messages, diagnoses system failures and takes corrective action in order to ensure continuity of operations, escalating to other technical teams and vendors as needed.</p> <p>Perform the daily check (anticipation), perform the troubleshooting, and propose, follow and perform improvement on known process like accounts lifecycle</p> <p>Perform and maintain scripting; develop and maintain the automated tasks.</p> <p>Perform the daily request, perform the troubleshooting on Analytics Dashboard dedicated to the targeted Customer Center, and Mother Company.</p>
<b>Número de puestos ofertados</b>	1
<b>Ubicación del puesto</b>	Albacete
<b>Tipo de jornada</b>	Completa
<b>Horario</b>	Sin especificar
<b>Retribución</b>	Sin especificar
<b>Tipo de contrato</b>	Indefinido
<b>Fecha estimada de incorporación</b>	Sin definir
<b>Estudios requeridos</b>	Master's degree level (or equivalent) in Information Technology or related field
<b>Experiencia previa</b>	Junior+
<b>Conocimientos de idiomas</b>	Inglés, Valorable francés
<b>Conocimientos de informática</b>	Knowledge on programming languages such as Powershell and CSharp.
<b>Otros requisitos</b>	Ideally, knowledge or experience with Identity Lifecycle, User Provisioning, Directory Services, Password Management, Single Sign-On (SSO), Audit & Compliance, Identity Governance, and Role Management Knowledge of the ITIL framework. Knowledge of modern authentication & authorization concepts/protocols or appetite for acquiring these technical knowledge.
<b>Instrucciones para el candidato</b>	Apuntarse a la oferta a través de nuestra web: <a href="https://www.airbus.com/en/careers">https://www.airbus.com/en/careers</a>